



Attorney Docket Number: 36992.00077

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of:

Examiner: Thomas J. MAURO Jr.

Takeshi ISHIZAKI

Serial No.: 09/841,710

Art Unit: 2143

Filed: April 24, 2001

Title: INTEGRATED SERVICE MANAGEMENT SYSTEM

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

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enter per  
KCE*

**AMENDMENT AND RESPONSE**

Sir:

In response to the Office Action dated March 14, 2005, the deadline for response ending on July 14, 2005 with the enclosed request for one-month extension of time, please amend the above-identified application as follows: